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PRIDE AND POISE

Chris Gargano Director of Broadcasting Oakland Raiders (510) 864-5000 February 3, 2005

To: Steve Whiting Whiting and Company 957 Hillcrest Dr. Redwood City, CA 94062

Steve,

It was a great pleasure to work with you and your crew in creating the Oakland Raiders Evacuation video.

The video was very well received at the stadium throughout the 2004/2005 football season. You and your staff insisted the video would be ready for the regular season and you were correct. This despite the fact that 31 other teams needed the same work done!

You were professional, patient and thorough during the entire process which was very involved.

Thank you again and good luck in the future.

Take care,

Chris